

AS400 Migration and Management: Enhancing the security of core banking systems

ABOUT THE CUSTOMER



CapitalAtWork is an independent asset manager and is part of Foyer Group, a key player in the economic and financial landscape of Luxembourg. The commitment of the company results in a dedicated and active management of the assets of their clients. On top of the private clients, residing in Belgium, Luxemburg or the Netherlands, they also manage the assets of their mother company Foyer Group, by the usage of the core banking system 'Olympic'.

ABOUT THE PROJECT

After 1 year of working with WESTPOLE, Filip Vandorpe, IT Manager at CapitalAtWork, points out the major problems prior to using our services: "Prior to the migration of our AS400 Infrastructure in December 2020, it was hosted into the IT department of our mother company Foyer.



For the maintenance of the hardware, we no longer had the needed competences in our IT department which made it a costly and difficult situation.

The competences related to the AS400 are scarce and difficult to find. However, we knew what we wanted, and we did find it at WESTPOLE."

What exactly did they wanted to change or improve by using such an outsourced service? According to Filip, a couple of reasons led to this decision: "First of all we could no longer depend on one colleague or several external consultants for maintenance and hardware related projects.



The selection of a strong partner with inhouse AS400 skills was a very important trigger for us. The selection process, in which three providers were selected, took a couple of months.”

In order to avoid penalty fees, CapitalAtWork had the obligation to transfer the infrastructure before the end of 2020. The timing and quality of WESTPOLE were very important for them.

“The target date, which was initially set at December 2020, had been reached. For us this was a success, especially taking into account the difficulty of the task and the different participants.”

WHY WESTPOLE? ONE MAY THINK...

“Selection of the provider was mainly related to their technical competences regarding the hard- and operational software but a key trigger was that WESTPOLE also had competences in the banking system Olympic. Before starting the selection process, we envisaged other alternatives such as hosting our AS400 infrastructure in-house or look for a SAAS-solution. These have however not been withheld. The hosting of our AS400 infrastructure was for our organization the best solution regarding pricing and staffing.” Vandorpe’s opinion about why choosing WESTPOLE.

The core banking system and related reporting tools of CapitalAtWork are installed on the AS400 infrastructure and are used by all their employees (140



people) from different departments and locations in Belgium, Luxembourg and the Netherlands.

“Next to the caw colleagues also our clients are accessing, by means of an interface, the data hosted at WESTPOLE. The system availability can be considered as very important.”

The main profit companies have by opting for the PAAS-hosting is the assurance that their IT infrastructure is in safe hands and can be considered state-of-the-art. They no longer need to monitor the upgrades, back-up processes etc. On top companies can save some money as they no longer need to invest in expensive machinery.

“WESTPOLE is a good listener and understands very well our needs. An example could be that we have been looking for a good back-up solution that also handles cybersecurity risks such as complete encryption of our environment. We discussed this in our monthly meetings and a couple of days later WESTPOLE came with a solution. We can hence consider them as a real partner, helping us to find the best solution for our requests.” Vandorpe concluded.



Filip Vanderpe,, IT Manager at CapitalAtWork,

CUSTOMER'S KEY WORDS

“We would definitely recommend WESTPOLE as a reliable partner. They drafted a migration and test plan and took in charge the project. As a result we could focus on support in the testing activities and other key components of the Olympic system. By hosting our AS400 infrastructure at WESTPOLE, we obtained a better managed and secured hardware infrastructure giving us the possibility to focus on key IT projects and tasks.”

HIGHLIGHTS

CUSTOMER:

CapitalAtWork

CHALLENGE:

- Maintenance activities and hardware related projects
- Competences related to AS400 are scarce and difficult to find

SOLUTION:

- Hosting the AS400 infrastructure at WESTPOLE

BENEFITS:

- A better managed and secured hardware infrastructure
- Save time and money to focus and invest on other key projects and tasks

**Contact us if you want to receive more
information about our services.**

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